

**TRANSMITTAL LETTER
(General - Patent Pending)**

Docket No.
END920030147US1 (17238)

In Re Application Of: **Sridhar Krishnamoorthy**

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
10/796,345	March 9, 2004	Matthew L. Brooks	23389	3629	1976

Title: **METHOD, SYSTEM AND PROGRAM FOR INTEGRATED SERVICE MANAGEMENT**

COMMISSIONER FOR PATENTS:

Transmitted herewith is:

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT AND AMENDMENT UNDER 37 C.F.R. §1.114.

in the above identified application.

- ☒ No additional fee is required.
- ☐ A check in the amount of _____ is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. **09-0457/IBM** as described below.
- ☐ Charge the amount of _____
- ☒ Credit any overpayment.
- ☒ Charge any additional fee required.
- ☐ Payment by credit card. Form PTO-2038 is attached.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.


Signature

John S. Sensny
Registration No. 28,757

Scully, Scott, Murphy & Presser, P.C.
400 Garden City Plaza – Suite 300
Garden City, New York 11530
(516) 742-4343

cc: JSS:jy

Dated: **January 22, 2008**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____	
(Date)	
_____ Signature of Person Mailing Correspondence	
_____ Typed or Printed Name of Person Mailing Correspondence	